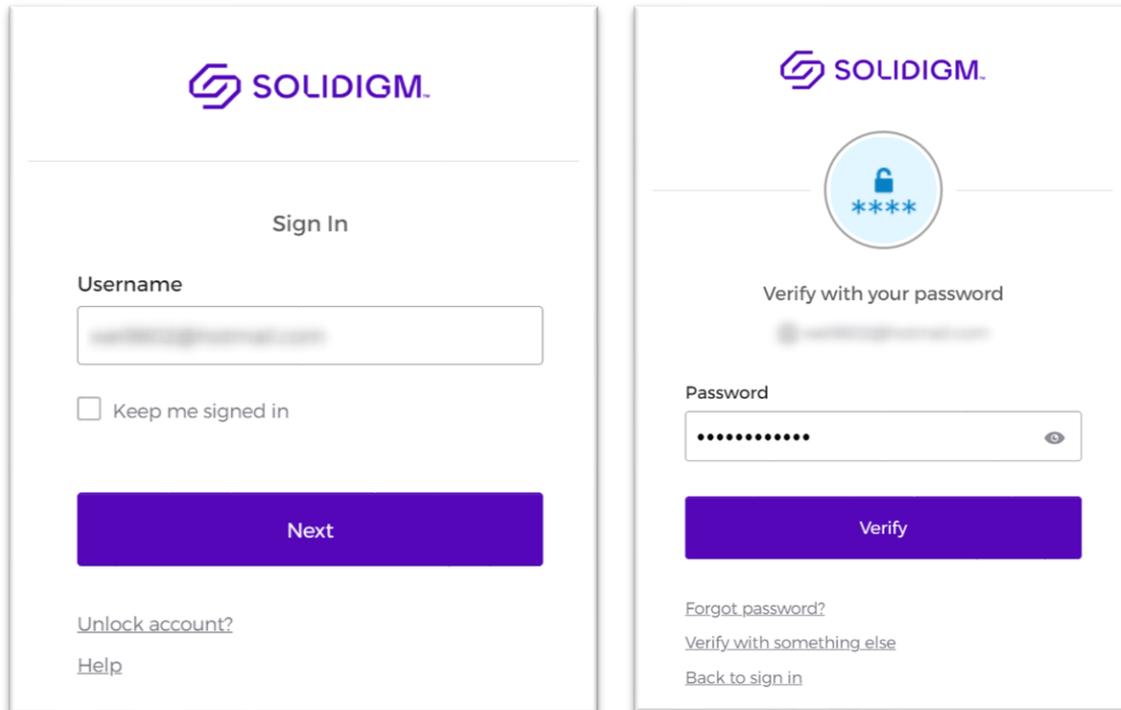


How Customer Can Setup or Change MFA

This is the document to guide the customer if MFA was not set up during the account activation or wants to change the initial MFA method. Please follow the steps as follow:

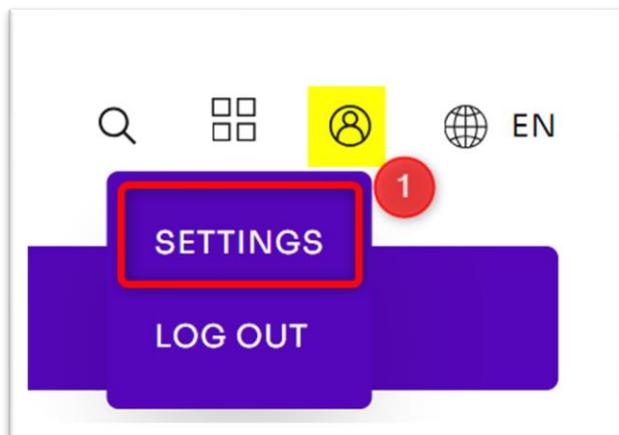
Step 1: Log into your Solidigm portal first.



The first screenshot shows the Solidigm login page. At the top is the Solidigm logo. Below it is the text 'Sign In'. There is a 'Username' label above a text input field. Below the input field is a checkbox labeled 'Keep me signed in'. At the bottom of the form is a large purple button labeled 'Next'. Below the button are links for 'Unlock account?' and 'Help'.

The second screenshot shows the password verification page. At the top is the Solidigm logo. Below it is a circular icon with a lock and the text '****'. Below the icon is the text 'Verify with your password'. There is a 'Password' label above a text input field with a password strength indicator and an eye icon. At the bottom of the form is a large purple button labeled 'Verify'. Below the button are links for 'Forgot password?', 'Verify with something else', and 'Back to sign in'.

Step 2: Once you are in the portal dashboard, click the yellow icon on the top right and select "SETTINGS" to go to the next page.



Step 3: Under the “Security Methods” tab, please select the most convenient MFA methods of your choice.

The screenshot shows the Okta Account page with the following sections:

- Personal Information** (with an Edit button):
 - First name: Test
 - Last name: YuXia
 - Okta username: [redacted]
 - Primary email: [redacted]
 - Secondary email: [redacted]
 - Mobile phone: [redacted]
 - User type: 971470008
- Display Language** (with an Edit button):
 - Language: English
 - Note: Your default language has been automatically set by your browser. To change your language please edit and save your desired display language.
- Security Methods** (with a checkmark and a red circle '2'):
 - Security methods help your account security when signing in to Okta and other applications. (with a red circle '3')
 - Methods listed:
 - Password: [input field] [Reset]
 - Okta Verify: [input field] [Set up]
 - Google Authenticator: [input field] [Set up]
 - Phone: [input field] [Set up another] [Remove]

***Note: The MFA (Multi-Factor Authentication) method is a required step for security verification. Please make sure you choose one of the MFA methods to complete your account setup.